## Parking & Transportation Services (PTS) COVID19 related Frequently Asked Questions

## Parking FAQ's

1. If I am only working on campus one day a week will I still need to buy a parking pass?

Parking in permit-restricted lots will still require payment for a parking pass. Parking in 500 series lots is still free. One day permits, among many other permit types will be available. Hourly parking will also an option. Permit types can be viewed by going to <a href="https://pts.uccs.edu/drive">https://pts.uccs.edu/drive</a>.

2. What are my options if I am a student and only come to campus one or two days a week?

Many permit types are available to help meet specific schedules such as M-F permit, Mon/Wed/Fri permit, Tue/Thu/Fri permit, Friday only permit, Evening permit, etc. Permit types can be viewed by going to <a href="https://pts.uccs.edu/drive">https://pts.uccs.edu/drive</a>. Parking in 500 series lots is still free. Hourly/Daily parking will also remain an option.

3. Do I have to pay full price for a parking pass if I am still working remotely part-time?

Yes, but many permit types are available to help meet specific schedules such as M-F permits, specific day(s) permits, evening permits, etc. Hourly/Daily parking will also be available, as well as free parking in the 500 series lots with a free shuttle to the main campus.

4. Can I share my parking pass with another person?

Yes. We highly encourage sharing permits when possible. Each permit may have up to five license plates registered so this is a great option to save money. The only caveat in sharing a permit is that only one of the five plates under a permit can be on campus at the same time. It works best to find a partner(s) to share a permit with that has opposite work/class schedules than you do so no more than one person parks on campus at the same time. Split payments aren't possible in the parking system, so the person registering for the permit will need to submit payment and then be reimbursed by those sharing the permit.

5. When will parking permits go on sale?

Employee permits go on sale July 28th at 8am and Student permits go on sale August 10th at 8am.

6. Will I be able to pay for my parking pass online?

Yes, as a matter of fact, we recommend that everyone pays virtually if possible. Online payment types include credit card and placing on student account (students only) or having payroll deductions (employees only). Payment with cash or check may be paid for at the Parking Office. Parking Office hours are Monday – Friday from 8am – 4pm.

7. Will I have to register for a permit if I park in one of the free 500 series parking lots?

Yes. Both students and employees parking in a 500 series lot must register for a 500 series parking permit. Permit registration for this permit is free to both students and employees for the Fall 2020 semester. Those who have already purchased a permit for another permit restricted lot on campus do not need to also register for this permit.

8. I am an employee paying for my permit with payroll deductions. Am I allowed to opt in for pretax deductions?

Yes. When purchasing a permit using the payroll deduction option, employees will be given the choice of either pre-tax or post-tax monthly deductions.

9. When paying for hourly/daily parking, will I have to pay at a campus pay station?

No. Although you can pay at an on-campus pay station, we highly encourage touchless payment through our mobile app partner "Parkmobile." Parkmobile payments can be made from a smartphone app, by calling them, or through a web payment.

10. Will campus pay stations and parking meters be sanitized throughout each day?

Yes. During Mondays – Fridays when classes are in session, both pay stations and parking meters will be wiped down frequently throughout the day.

## **Transportation FAQ's**

- 1. Will passengers be required to wear a face covering while riding a shuttle or while waiting in line to get on a shuttle? Yes. Facial coverings are required.
- 2. Will on-campus shuttles be running as normal?

No. Although hours of operation remain the same (M-F from 6:40am – 10:15pm), the shuttle system has been split into two routes. One route will run from Eagle Rock stop (near Hybl Sports Medicine building) to the Gateway Hall and back, and the other route will run from Centennial Hall to University Hall and back.

3. Why has the shuttle route been split into two separate routes?

Due to COVID19 related State regulations, shuttle capacity has been reduced. In order to keep up with demand and limit passenger exposure to others, significant changes had to be made such as splitting the routes, eliminating some stops, and shortening the routes (all routes are 5 minutes or less).

4. Will shuttle capacity be reduced?

Yes. The ability for passengers to stand in aisles has been eliminated. Seating will be allowed at full capacity when demand is high. However, when feasible passengers should maintain social distancing by sitting every other row.

5. What steps has Transportation taken to decrease risk of COVID19 transmission while on a shuttle?

Masks will be required to ride all shuttles, no standing passengers will be allowed, social distancing will be required in shuttle queue lines, shuttle routes split and reduced to 5 minutes driving time to decrease exposure to others, roof vents opened when feasible, plastic barriers added to separate driver area from passenger area, high touch points inside shuttles sanitized several times per day, and shuttles sanitized with fogger once per day.

6. What shuttle stops have been eliminated for the Fall 2020 semester?

During the Fall 2020 semester, the UCCS shuttles will not be providing any service for stops in lot 103, lot 540, lot 580, Alpine Village, and the Lodge.

7. What shuttle stops will be active?

Eagle Rock (near Hybl building) to Gateway Hall for one route, and Centennial Hall to University Hall for the second route.

8. What do I do if one of the shuttle stops I have normally used in the past has been eliminated?

The stops that have been eliminated are within reasonable walking distance to the main campus. Once on the main campus, students and employees can walk to either of the two main campus route stops to continue toward either Eagle Rock stop or University Hall stop if they wish.

9. What will the frequency of shuttle be?

Eagle Rock to Gateway Hall:

- Every 5-10 minutes, Mon-Thu, from 6:40a 4:40p
- Every 10-15 minutes, Mon-Thu, from 4:40p 10:18p
- Every 10-15 minutes, Fridays, from 6:40a 10:18p

Centennial Hall to University Hall:

- Every 15 minutes, Mon-Fri, from 7:15a 10:10p
- 10. If I ride my bike to campus will I still be able to shower on campus?

No. Showering facilities are unavailable due to COVID19 restrictions.